Installation Instructions and requirements for LifeSize Desktop for Windows 7

Before you begin please be sure that you have administrative privileges to install the software on your computer. If you do not, please contact your system administrator.
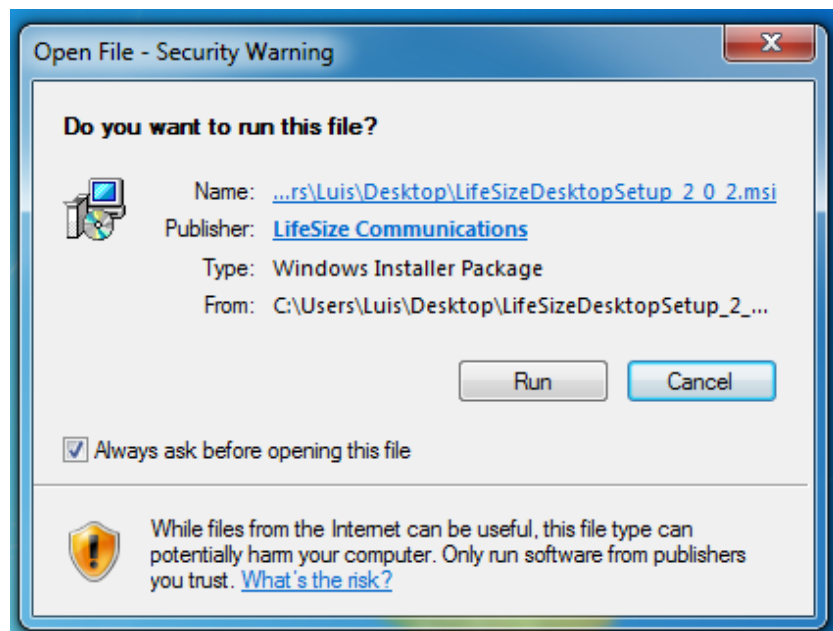
Requirements: Windows, webcam, microphone, speaker, high-speed internet access

You will be provided with an activation code for LifeSize Desktop by the College of Arts and Sciences Computer Support office. If you have not received your activation code please contact techsupport@mail.as.miami.edu or call
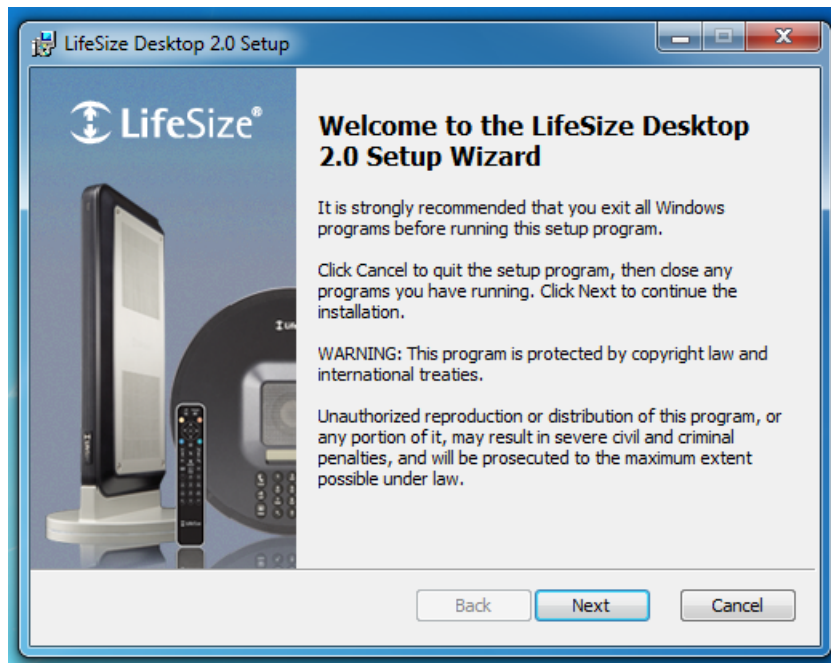
(305) 284-4223.

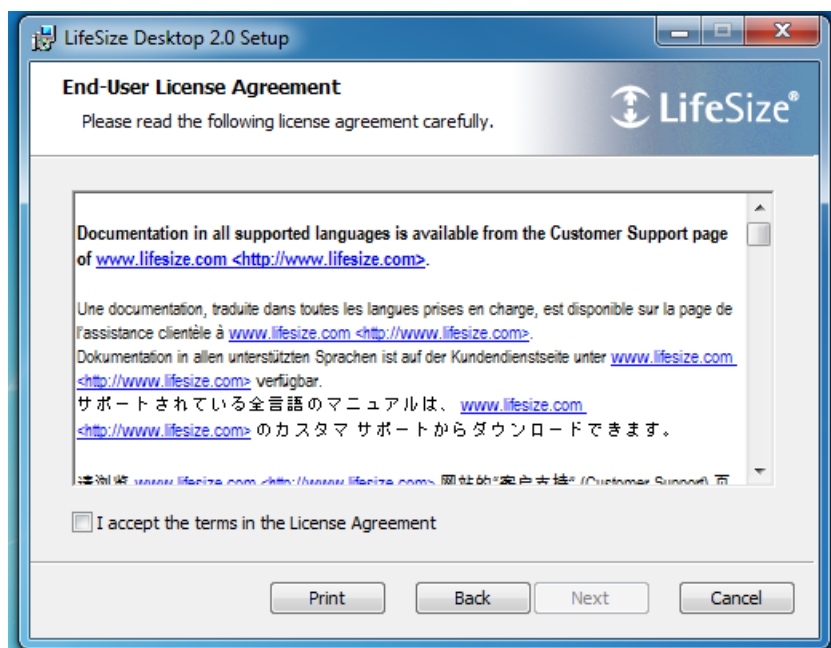Download the software from www.as.miami.edu/support/lifesize

1. After you have downloaded the installer, double-click on the .exe file.
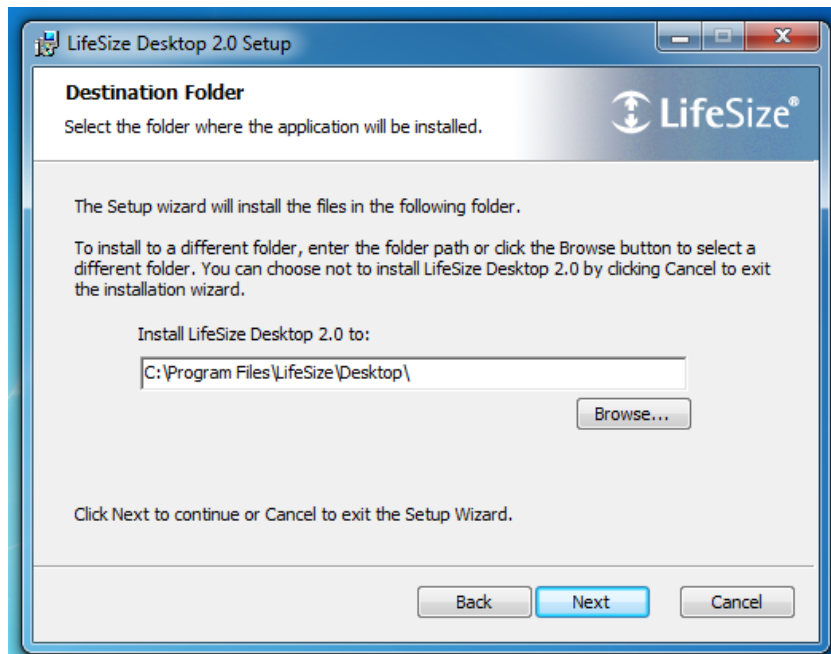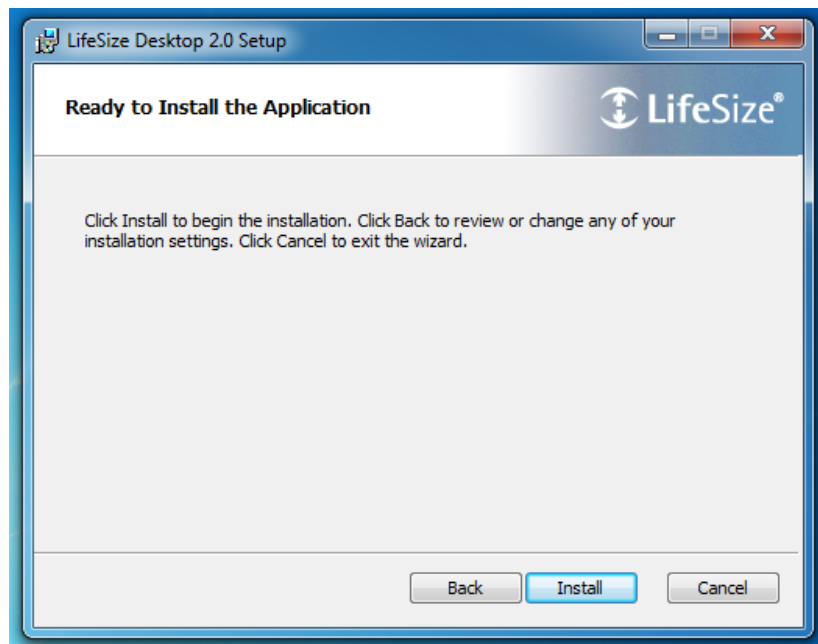

2. Select "Run"
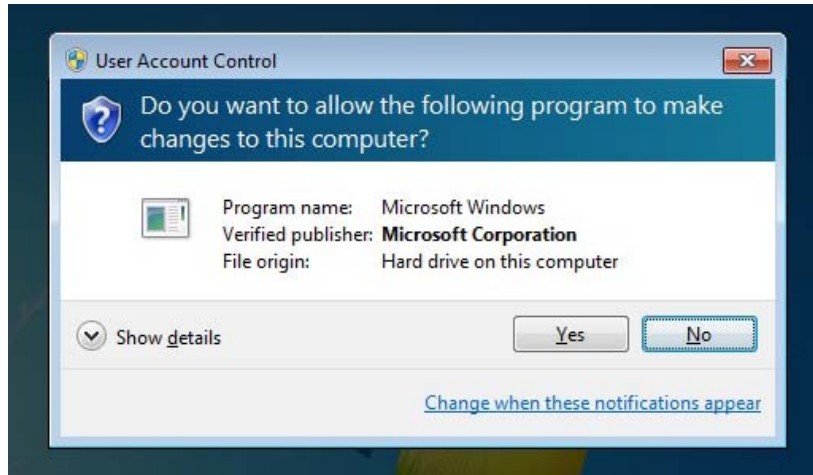
3. Select "Next"

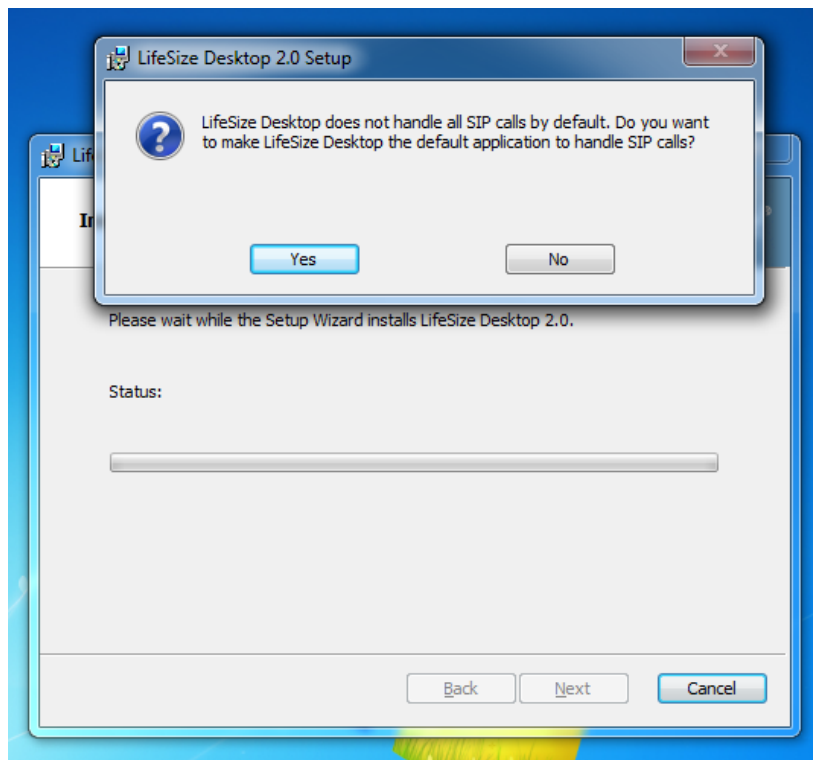3. Click on the checkbox "I accept the terms..." and then select "Next"
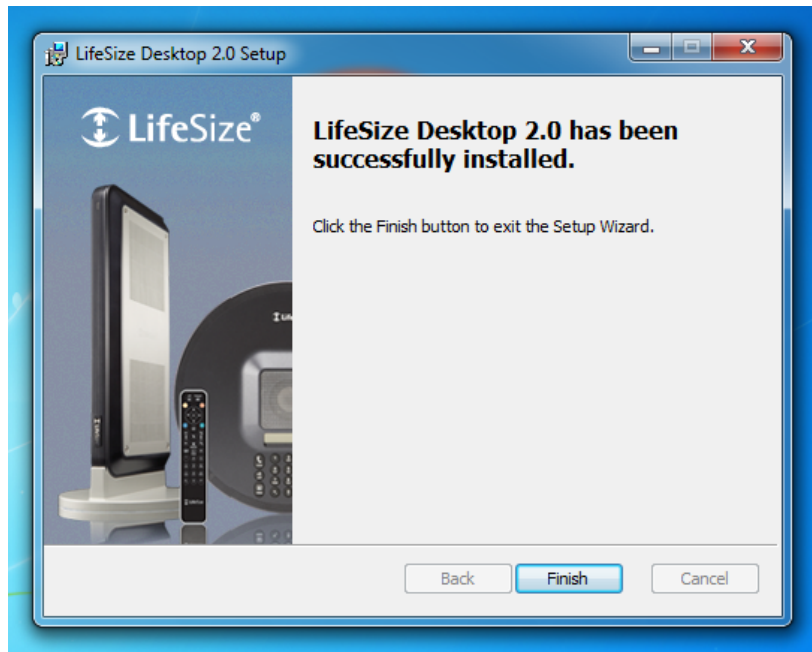
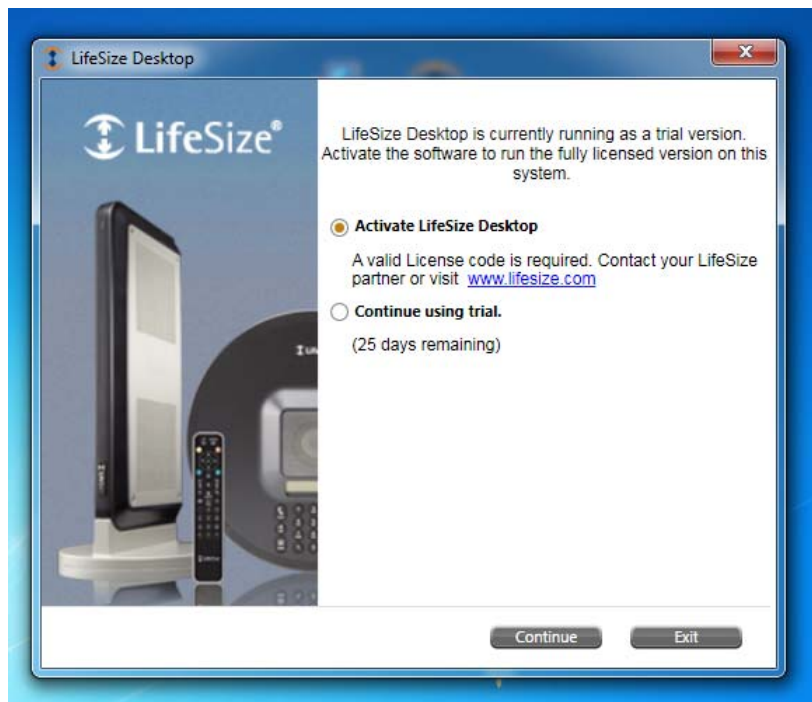4. Click "Next"

5. Click "Install"

6. Before you installation begins you will notice the User Account Control notification prompting to allow installation of the program. Click "Yes"
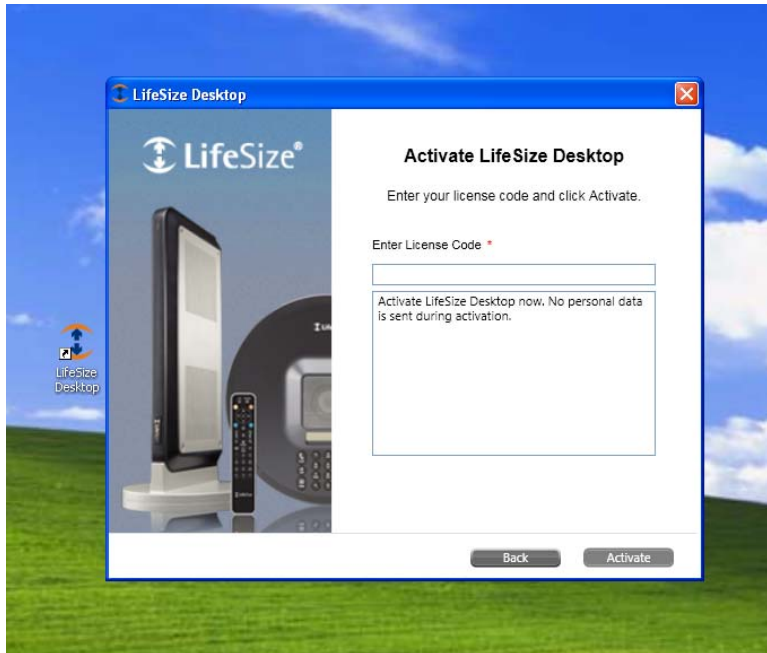

7. A new window will appear prompting you allow the LifeSize Desktop to become your default program for SIP calls.
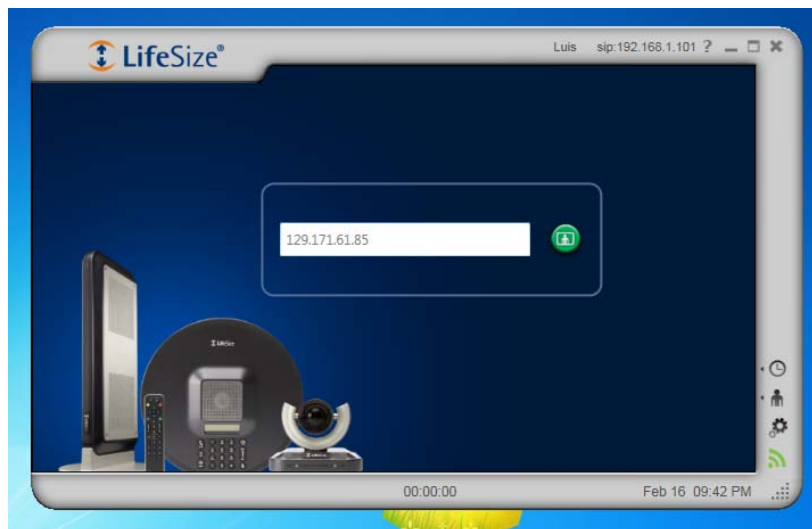
Click "Yes".

8. Click "Finish".

9. You are prompted to Activate LifeSize Desktop. Select "Activate LifeSize Desktop" and click "Continue".
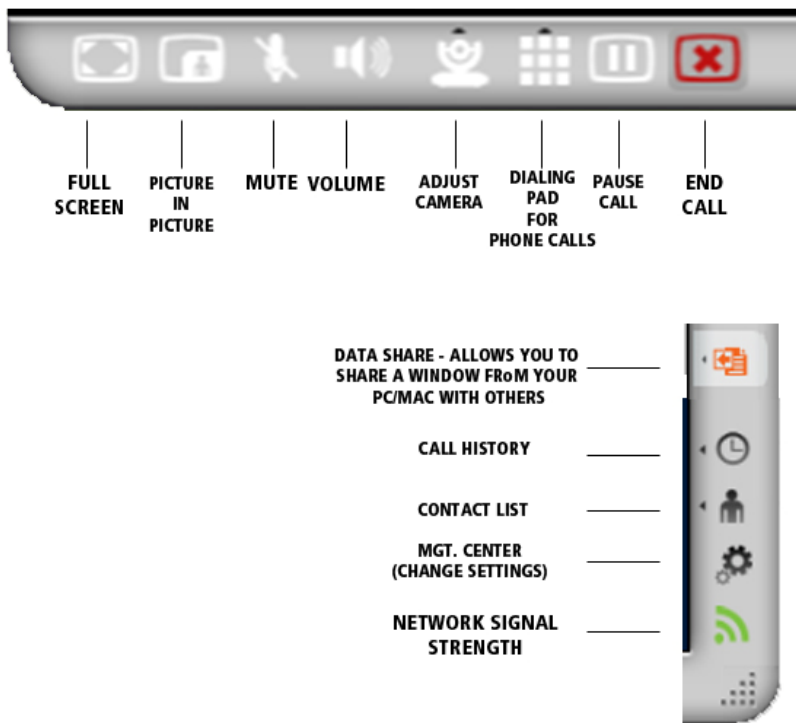
10. Type in the activation code that you were provided and select "Activate".

11. The program will launch prompting for an IP address. Type in IP address 129.171.61.85 and click on green button to the very right.

Once connected your window will appear as above. Below is a quick listing of the tools available to you while connected using LifeSize Desktop with a brief description:

Please remember to <u>uninstall</u> LifeSize Desktop Software after your session has ended as we have a limited amount of licenses. Go to > "Control Panel" > "Programs and Features" > "Uninstall a Program" > select "LifeSize Desktop 2.0" from the list and select "Remove".