User Experience Consultant

The University of Miami Libraries (UML) seeks to appoint a UGrow Fellow as a part-time (15 hrs/week) User Experience Consultant to contribute to the design and development of library services, collections, and spaces that inspire and advance student learning, research, and success. The position offers an opportunity to explore the rapidly evolving field of librarianship and related career paths in communications and information technology, while building teamwork and collaboration skills.

During the 2015-2016 academic year, and depending on the successful candidate’s background and expertise, the User Experience Consultant will contribute significantly to one or more major UML projects or initiatives, including:

- designing a new Learning Commons in Richter Library,
- creating a social media strategy for UML,
- developing student-centered UML programming, and
- building a Usability Team to improve the UML online library experience.

The User Experience Consultant will also have opportunities to attend library webinars, conferences, and other professional events, and be encouraged to present on his or her experience.

Reporting to the Associate Dean of Learning and Research Services, the User Experience Consultant will:

- Share his or her perspective as a current UM student;
- Serve as an “embedded student” on UML project teams;
- Assist in gathering and analyzing user feedback on UML services, programming, marketing, collections, and spaces;
- Assist in developing reports and presentations to communicate the results of projects;
- Serve as a liaison with the Graduate Student Association and Undergraduate Student Government on behalf of UML;
- Conduct research on student services, programming, and communication approaches at other academic research libraries;
- Collaborate with staff and administrators in UML departments and units, such as Communications and Web and Library Applications;
- Other duties as assigned.
**Required Qualifications:**

- Master’s degree in the humanities or social sciences
- Excellent communication and interpersonal skills
- Interest in libraries and archives
- Interest in digital technologies and their applications in research and teaching environments

**About the University of Miami Libraries:**

The University of Miami Libraries (www.library.miami.edu) ranks among the top fifty research libraries in North America, drawing scholars from around the world through its important collection of 3.5 million volumes (656,893 of which are electronic books) and 92,958 current serials (including 90,550 electronic journals), unique and distinctive collections, state-of-the-art digitization and preservation facilities, and a staff of experienced professionals. The Otto G. Richter Library lies in the heart of the Coral Gables campus and serves as the central interdisciplinary library for the University. UML also includes four subject specialty libraries: the Paul Buisson Architecture Library, the Judi Prokop Newman Information Resource Center, the Rosenstiel School of Marine and Atmospheric Science Library, and the Marta & Austin Weeks Music Library. The campus also has independent medical and law libraries. UML provides support and services for approximately 11,380 undergraduates, 5,555 graduate students, and 13,710 full and part time faculty and staff. UML operates with the support of thirty-four Librarians and eighty-four administrative and support staff and is a member of ARL, ASERL, CLIR, CNI, CRL, DLF, IFLA, NERL, OCLC Research Library Partnership, DPN, APTrust, HathiTrust, SEFLIN, and Lyrasis.